

Office of Information Technology (OIT)

Strategic Plan FY26-FY28

STRATEGIES	FY 2026 Enterprise Alignment	FY 2027 Selective Investment in Growth	FY 2028 Future Innovation and Transformation
I. Deliver outstanding digital experience	<ul style="list-style-type: none">• myAlaska Mobile Application Project• Microsoft AI Feature Integration	<ul style="list-style-type: none">• Leverage AI Enablers to enhance digital interaction internally and externally	<ul style="list-style-type: none">• New Technologies• Delivery methods
II. Enhance enterprise services to improve efficiency, reliability, and value	<ul style="list-style-type: none">• License and Application Asset Management• Mainframe Migration Project• Statewide application life cycle management	<ul style="list-style-type: none">• SOA WAN Strategy Review & Planning	<ul style="list-style-type: none">• Revisit Strategy Investments• Efficiency Scorecard
III. Strengthen engagement and develop governance to meet business needs	<ul style="list-style-type: none">• Information Technology Advisory Committee (ITAC) Workgroup Development• Investment Review Board (IRB) Update	<ul style="list-style-type: none">• Information Security Officer Role Development• Mature statewide IT policy awareness and compliance• Statewide IT strategic planning update	<ul style="list-style-type: none">• Cloud Smart Policy (continued evolution)
IV. Provide a secure and resilient digital environment	<ul style="list-style-type: none">• Vulnerability Hardening & Risk Management• Mature Cybersecurity Training Program• Security Plan Simplification & Adoption	<ul style="list-style-type: none">• Vulnerability Hardening & Risk Management• Managed Security Operations Center (SOC)• Advancing Zero Trust Roadmap	<ul style="list-style-type: none">• Formalized Annual Whole of Government (WOG) Response Training / Exercise• Advancing Zero Trust Roadmap
V. Build a culture that embraces technology to achieve business goals	<ul style="list-style-type: none">• Emerging Technology Center of Excellence (COE)• Conduct Voice of the Customer (VOC) Initiative• Data Loss Prevention (DLP); Data Labeling Governance	<ul style="list-style-type: none">• Formalize Cloud Computing Cost Portal• Data Loss Prevention	<ul style="list-style-type: none">• Enterprise AI Services• Mature Teams Voice adoption