



OFFICE OF INFORMATION TECHNOLOGY

One government, empowered by innovative technical collaboration

New Feature: Wi-Fi Guest Self Registration FAQ

Author: OIT Telecom

What is Happening?

SELF-REGISTRATION FOR THE SOAGuest WIRELESS NETWORK.

OIT is rolling out a new feature to improve the usability and experience of the wireless guest network. This change will allow guests of the State of Alaska to self-register to the **SOAGuest** SSID.

How does SOAGuest self-registration work?

In addition to the current registration process using an authorized administrator to create a guest account, guests can now complete the registration process on their own. The process starts with the user connecting to the SSID: SOAGuest. Once connected, they will be prompted with a registration form. After the form is submitted, the system will auto generate username/password credentials and send them through the contact number they provided. A text enable mobile phone is needed to complete the registration process. The user will then be able to log in to the SOAGuest wireless network for 24 hours. Users must repeat the self-registration process every 24 hours.

What information will the guest be required to provide during registration process?

The form will ask the guest for the following information:

- First Name
- Last Name
- Mobile Phone number (A mobile phone is needed to receive guest credentials.)
- SMS provider

Is SOAGuest secure?

Yes, this guest network is separate from the state employee network. The guest network only provides access to publicly accessible state websites (such as: Alaska.gov) and the internet. No state internal resources can be accessed through this network without a SOA VPN.

Do I need to do anything to get this new feature enabled at my facility that already has SOAGuest?

No, this feature will be rolled out to all sites that already have Enterprise Wireless System SOAGuest wireless network. An easy way to tell if you will receive this feature is if the SOAGuest SSID is currently broadcasting at your office.

Will an OIT technician need to show up to the site to enable this feature?

No, this feature will be enabled remotely, no physical access is needed.

When will this change occur?

Guests will be able to self-register for wireless access on March 1st, 2022.